



Road Traffic Management Corporation

Communique to Provinces:

Distribution of Driving Licence and PrDP
Renewal Notices(DLRN) via email and sms.

1. Background

In 2007 the proposal NBO-INT-PRP-004.100.DOC titled “Bulk SMS Messages to Public” was prepared and after approval was planned for release 11 in 2009 but never materialised. The proposal in essence promoted the use of technology to engage, contact and provide information to road traffic users. It was planned that information such as a Driving Licence expiry, Professional Driving Permit expiry and Motor Vehicle Licence expiry would be communicated to the holder or owner of such document.

The proposal also focused on some other initiatives such as seeking an authorisation for the issue of a duplicate registration certificate etc. In the 1st phase the proposal promoted the phasing out of posting notices which is not only a costly exercise, but numerous complaints about notices not being received or even posted provided further impetus to the State to move toward technology to engage and communicate with road traffic users.

The Road Traffic Management Corporation in 2019 developed a web-service which allowed a motor vehicle owner to download an Assessment for the renewal of Motor Vehicle Licence (MVL2 notice) which was emailed to the vehicle owner.

In October 2019 the RTMC, as part of the approved Online Services and Bulk SMS proposals made a change to allow the bulk sending of DRLN notices to drivers through sms and email in order to notify them when a DL (Driving Licence) or PrDP is about to expire.

2. Purpose

The purpose of the communique is to:

- Provide an update on the development progress of the DLRN (Driving Licence and PrDP Renewal Notice) notifications.
- Provide information that provinces can share with Driving Licence Testing Centes, place on its website and share with local media to inform the public on the new function to notify the drivers of electronic DLRN through SMS and email.

3. DRLN Notifications: Current Status

- The corporation is only sending out DLRN to drivers through SAPO and that is now going to be replaced using notifications to renew driving licenses and PrDP via sms and email communication.

4. DRLN Notifications: Prospects

- RTMS phase 2 is being planned where drivers can download the DLRN from Natis_online website. Once the phase 2 is fully developed and deployed then the provinces will be informed.

5. Information to inform the public

Important Notice: Driving Renewal Notices (DRLN s) are no longer being posted.

- All driving licence owners to please note, DLRNs will *no longer* be posted.
- From 08 March 2021 onwards, the electronic DLRNs will be sent to the cell phone number or email address of the driver.

How will drivers be able to renew their driving licence?

All drivers would be able to renew their driving licence or apply for PrDP as described below:

a. SMS or Email Notifications

- The RTMC will from 08 March 2021 onwards send an SMS or an email to every driver informing them when their driving licence/PrDP card *will expire*.
- An SMS or email will be sent on the 1st of every month to all drivers whose driving licence/PrDP card will expire within *that* month. For example, on 01 April 2021 the RTMC will send a SMS or Email to all drivers whose driving licence/PrDP will expire in the month of April 2021.
- In order to receive the SMS or email notification, drivers are encouraged to register their profile on <https://online.natis.gov.za> by clicking on “My Profile” and providing the relevant information such as their *current cell number* and *email address*.
- Important to note:
 - The RTMC will not send a follow-up SMS.

The SMS as shown below can be presented to renew the Driving Licence or PrDP card concerned:

DL only

Dear [Initials] [Surname]

Your current Driving License Card expires [Expiry Date DD-MM-YYYY].

Visit/contact your nearest DLTC for further assistance. NaTIS Online, kindly visit <https://online.natis.gov.za>. Brought to you by the RTMC.

DL with outstanding EO (Enforcement Order)

Dear [Initials] [Surname]

Your current Driving License Card expires [Expiry Date DD-MM-YYYY]. Our records indicate there is an Enforcement Order on your name which will prevent renewal, kindly visit www.aarto.gov.za. Visit/contact your nearest DLTC for further assistance. NaTIS Online, kindly visit <https://online.natis.gov.za>. Brought to you by the RTMC.

PrDP

Dear [Initials] [Surname]

Your current PrDP expires [Expiry Date DD-MM-YYYY].
Visit/contact your nearest DLTC for further assistance.

NaTIS Online, kindly visit <https://online.natis.gov.za>. Brought to you by the RTMC.

PrDP with outstanding EO(Enforcement Order)

Dear [Initials] [Surname]

Your current PrDP expires [Expiry Date DD-MM-YYYY].

Our records indicate there is an Enforcement Order on your name which will prevent renewal - visit www.aarto.gov.za. Visit/contact your nearest DLTC for further assistance. NaTIS Online, kindly visit <https://online.natis.gov.za>. Brought to you by the RTMC.

Email notification

- The email notification is an electronic version of the DLRN notice which can be downloaded and printed if need be, and then presented to the cashier in order to renew the driving licence or apply for PrDP concerned.
- The ***email*** as shown below can be presented to renew the driving licence/PrDP card concerned:

Email DL only:

Dear [Initials] [Surname]

Your Driving Licence Card will expire [Expiry Date DD-MM-YYYY]. Please refer to the attached notification for your renewal.

NaTIS Online, visit <https://online.natis.gov.za>. Brought to you by the RTMC.

Email DL with outstanding EO(Enforcement Order)

Dear [Initials] [Surname]

Your Driving Licence Card will expire [Expiry Date DD-MM-YYYY]. Please refer to the attached notification for your renewal. Please note, our records indicate you have an Enforcement Order against your name which will prevent renewal, visit www.aarto.gov.za for more information.

NaTIS Online, visit <https://online.natis.gov.za>. Brought to you by the RTMC.

Email PrDP:

Dear [Initials] [Surname]

Your PrDP will expire [Expiry Date DD-MM-YYYY]. Please refer to the attached notification for your renewal.

NaTIS Online, visit <https://online.natis.gov.za>. Brought to you by the RTMC.

Email PrDP with outstanding EO(Enforcement Order)

Dear [Initials] [Surname]

Your PrDP will expire [Expiry Date DD-MM-YYYY]. Please refer to the attached notification for your renewal.

Please note, our records indicate you have an Enforcement Order against your name which will prevent renewal, visit www.aarto.gov.za for more information.

NaTIS Online, visit <https://online.natis.gov.za>. Brought to you by the RTMC.