### S1. SYSTEM NAME AND CONTACT DETAILS

Name of Water Undertaking	Swartland Municipality (Yzerfontein)			
Name of Water Supply System	Voëlvlei Sc	heme West Coast District Municipality		
Contact Details:	Name	Mr J Venter		
	Address	Private Bag X52		
	Malmesbury			
	7299			
	Telephone	+27(22) 487 9400		
	Fax +27(22) 487 9440			
	E-mail	VenterJ@swartland.org.za		

#### S2. Performance Indicators of Water Loss

Viewpoint	Level	Parameter	Т	ypical Rang	le .		
·			Excellent	Good	Poor	Actual PI	Units
Operations management		% of year system is pressurised	100	100	<100	100	%
of distribution system at current	Basic	Current Annual Real Losses (CARL) (when system is pressurised - see note 2)	30 to 100	100 to 200	>200	75	Litres/connection/day
pressure		Unavoidable Annual Real Losses (UARL) (see note 3)	n/a	n/a	n/a	73	Litres/connection/day
	Detailed	Consumption	n/a	n/a	n/a	407	Litres/connection/day
		Infrastructure Leakage Index (ILI) ( = CARL/UARL : see note 4)	1	2	>3.0	1.0	non dimensional
Financial management	Basic	Volume of non-revenue water as a% of system input volume (see note 5)	<10%	20%	30%	20	%
aspects of water losses	Detailed	Value of non-revenue water as a % of annual cost of running the system (see note 6)	<5%	10%	15%	19	%

Notes:
Notes: taken from data in "AQUA" article, December 1999 or estimated by WRP
Note 2: takes account of % of time system is pressurised, but not system pressure, density of connections or customet meter location
Note 3: takes account of density of connections and customer meter location at current pressure
Note 4: measures overall efficiency of management of distribution system at current operating pressure
Note 5: strongly influenced by average consumption per service connection
Note 6: Allows different values of Randim3 for different components of non-revenue water

#### S3. Key Operating Parameters which influence Unavoidable Annual Real Losses (UARL)

Variable	Typical Range				
	Low	Medium	High	Actual PI	Units
Average Operating Pressure	30	45	100	60	Metres
Density of connections	20	45	120	43	per km of mains

### 4. Key Components of Annual System Input Volume

Component	m3/year	m3/connection/day	% of System Input Volume
Water Exported		not applicable	
Authorised Consumption excluding exports	244975	0.41	81.8
Apparent Losses	9276	0.02	3.1
Actual Consumption excluding exports	254251	0.42	84.9
Real Losses	45286	0.08	15.1
System Input Volume	299537	0.50	100.0

# DATA ENTRY SHEET FOR LEAKAGE BENCHMARKING IN SOUTH AFRICA

Note: Note: An example has been included to assist you in completing this data sheet. The example input data can be seen in the pale blue shaded areas. Your input data should appear in the pale yellow shaded areas. The light green shaded areas are protected calculation fields and nothing can be entered in these fields.

Use the units as shown. If you have to use other units; you have to change the appropriate cells.

### D1. GENERAL

Name of Water Undertaking	Swartland Mun	Swartland Municipality (Yzerfontein)		
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Contact Details:	Name	Mr J Venter		
	Address	Private Bag X52		
	Malmesbury			
		7299		
	Telephone	+27(22) 487 9400		
	Fax	+27(22) 487 9440		
	E-mail	VenterJ@swartland.org.za		

#### D2. SYSTEM DATA

Input Description	Variable	Example Data	Actual Data	Units	1
Length of Mains (Transmission + Distribution)	Lm	1500	39	km	
Number of Service Connections	Ns	60000	1650	Number	See Notes 1 & 2
Density of Service Connections (per km of mains)	Ns/Lm	40	43	Per km	
Percentage of time system is pressurised during year	Т	100	100	%	See Note 3
Average operating pressure when system pressurised	Р	45	60	metres	See Note 4
Population served by the supply system	Pop	100000	1623	Number	

Note 1:	The number of service connections is not always the same as the number of meters or billed accounts.	For South African conditions, howeve	r, you can use the total of the
	number of metered accounts plus the estimated number of unmetered connections		

Note 2:	In South Africa customer meters are usually located
	close to the street/stand boundary. If this is not the
	case for your system, then add a note here

Average number of consumer units for 2020/2021, as taken from the Financial System = 1650

**Note 3:** Use T in % eg. If T = 80%, use 80 and not 0.8

Note 4: If you do not have an accurate figure, please make a best estimate and provide brief details of how you derived it.

Water Master Plan	

## D3. UNAVOIDABLE ANNUAL REAL LOSSES (UARL)

Details	Calculation	Example Result	Actual Data	Units
On mains	18 x Lm x P x 365 x T/10 <sup>8</sup>	443	15	10 <sup>3</sup> m <sup>3</sup> /yr
On Service Connections	0.8 x Ns x P x 365 x T/10 <sup>8</sup>	788	29	10 <sup>3</sup> m <sup>3</sup> /yr
Total Volume of UARL		1232	44	10 <sup>3</sup> m <sup>3</sup> /yr

UARL in litres/service conn./day when the system is pressurised  Annual Volume of UARL x 10 <sup>6</sup> / (Ns x 365 x T/100)	56	73	Litres/ conn./day
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# **D4. ANNUAL WATER BALANCE DATA**

### D4a. Data Period

40 1401/711 PERIOR FOR WILLIAM		Example Data	Actual Data
12-MONTH PERIOD FOR WHICH DATA APPLIES	Start Date	April 1, 1998	July 1, 2020
DATA AFFEIES	End Date	March 31, 1999	June 30, 2021

# D4b. System Input Volume

Water Supplied		Example Data					Actual Data					
	Metered 10 <sup>3</sup> m <sup>3</sup> /yr	Correction to Source Meter data		Unmetered 10 <sup>3</sup> m <sup>3</sup> /yr	Total 10 <sup>3</sup> m <sup>3</sup> /yr	Metered 10 <sup>3</sup> m <sup>3</sup> /yr	Correction to Source Meter data		Unmetered 10 <sup>3</sup> m <sup>3</sup> /yr	Total 10 <sup>3</sup> m <sup>3</sup> /yr		
	,	+/- %	10 <sup>3</sup> m <sup>3</sup> /yr	,	,	,	+/- %	10 <sup>3</sup> m <sup>3</sup> /yr	,	,		
From Own Sources:	36000	2.00%	720		36720							
From Other Suppliers:	1000			280	1280	300				300		
Total:	37000		720	280	38000	300				300		

# **D4c. Components of Authorised Consumption**

			Example Da	ta		Actual Data				
Components of Authorised Consumption	Billed Metered 10 <sup>3</sup> m <sup>3</sup> /yr	Billed Unmetered 10 <sup>3</sup> m <sup>3</sup> /yr	Unbilled Metered 10 <sup>3</sup> m <sup>3</sup> /yr	Unbilled Unmetered 10 <sup>3</sup> m <sup>3</sup> /yr	Total 10 <sup>3</sup> m <sup>3</sup> /yr	Billed Metered 10 <sup>3</sup> m <sup>3</sup> /yr	Billed Unmetered 10 <sup>3</sup> m <sup>3</sup> /yr	Unbilled Metered 10 <sup>3</sup> m <sup>3</sup> /yr	Unbilled Unmetered 10 <sup>3</sup> m <sup>3</sup> /yr	Total 10 <sup>3</sup> m³/yr
Water Exported:	1500				1500					
Households:	24500	500			25000	218			5	223
Non-households:	6900	100			7000	11				11
Standpipes:		500	10		510					
Firefighting:				100	100				0	0
Mains Flushing:				100	100				0	0
Building water:	1040				1040					
Other (specify):						40				10
Other						10				10
Other (specify):										
TOTALS:	33940	1100	10	200	35250	239			6	245

# D4d. Components of Water Losses

Details	Example Result	Actual Result	Units
Water Losses = System Input – Authorised Consumption	2750	55	10 <sup>3</sup> m <sup>3</sup> /yr
Percentage of Total Losses estimated to represent the Apparent Losses	20	17	%
Apparent Losses	550	9	10 <sup>3</sup> m <sup>3</sup> /yr
Annual Real Losses (ARL) = Water Losses – Apparent Losses	2200	45	10 <sup>3</sup> m <sup>3</sup> /yr

### **D5. SELECTED OPERATIONAL PERFORMANCE INDICATORS**

## D5a. Current Annual Real Losses per Connection (CARL) at Current Pressures

Details	Calculation	Example Result	Actual Result	Units
CARL is expressed in Litres/service connection/day, when system is pressurised	ARL x 10 <sup>6</sup> / (Ns x T/100 x 365)	100	75	Litres /conn./day
Consumption in litres/conn/day		1610	407	Litres /conn./day

## D5b. Infrastructure Leakage Index (ILI)

Details	Calculation	Example Result	Actual Result
ILI is the ratio of Current Annual Real Losses (CARL) to Unavoidable Annual Real Losses	CARL/UARL	1.79	1.03

### D5c. Non-Revenue Water as a % by Volume of System Input

Description of Unbilled Items		Example Resu	ılt	Actual Result			
	Volume	System Input	% of System	Volume	System Input	% of System Input	
	10 <sup>3</sup> m <sup>3</sup> /yr	10 <sup>3</sup> m <sup>3</sup> /yr	Input	10 <sup>3</sup> m <sup>3</sup> /yr	10 <sup>3</sup> m <sup>3</sup> /yr		
Unbilled Consumption	210	38000	0.55	6	300	1.88	
Apparent Losses:	550	38000	1.45	9	300	3.10	
Real Losses:	2200	38000	5.79	45	300	15.12	
Total Unbilled:	2960	38000	7.79	60	300	20.10	

## **D6. SELECTED FINANCIAL PERFORMANCE INDICATORS**

### D6a. Local Valuation of Real and Apparent Losses

Details	Example Result	Actual Result	Units
Unit Value of Real Losses (eg bulk purchase price)	0.15	6.12	R /m³
Unit Value of Apparent Losses (eg selling price)	2.70	16.54	R /m³

### D6b. Annual Cost of Running System

Details	Example Cost	Actual Cost	Units	
Annual Cost of running system in 1000's of Rand per year	45000	2704	10 <sup>3</sup> R/year	

## D6c. Non-Revenue Water as % by Value of Cost of Running System

Description of Unbilled Items		Exam	ole Result		Actual Result			
	Volume	Unit Value	Value	% of Annual Running Costs	Volume	Unit Value	Value	% of Annual Running Costs
	10 <sup>3</sup> m <sup>3</sup> /yr	R /m³	10 <sup>3</sup> R/year	Costs	10 <sup>3</sup> m <sup>3</sup> /yr	( R /m <sup>3</sup> )	10 <sup>3</sup> R/year	Costs
Unbilled Consumption	210	2.70	567	1.26	6	16.54	93	3.45
Apparent Losses:	550	2.70	1485	3.30	9	16.54	153	5.67
Real Losses:	2200	0.15	330	0.73	45	6.12	277	10.25
Total Unbilled:	2960		2382	5.29	60		524	19.37