

**SWARTLAND MUNICIPALITY**

**NOTICE 04/2020/2021**

**IMPORTANT NOTICE TO CONSUMERS OF WATER AND MUNICIPAL ELECTRICITY**

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Notice is hereby given that the Municipality will not be able to attend to the physical reading of meters in July and until further notice due to the fact that at least 50% of the staff in the Finance Section responsible for this function, has tested positive for COVID-19 with more in isolation.

This severely impacts the capacity of the Finance Department which has no choice but to now revert to system generated averages as no capacity exists during this period to receive emailed or phone -in readings by consumers.

The bulk of the municipal accounts payable by 31 July 2020 will however have actual readings where-after the account will revert to the average of the prior corresponding period.

The Municipality is pleading for patience in this regard and trust that this situation will speedily return to the standards of reading that the public has become accustomed to. We apologise for any inconvenience in this regard.

We call on every resident to do everything possible to stay safe and healthy.

**J J SCHOLTZ  
MUNICIPAL MANAGER**

**MUNICIPAL OFFICES  
PRIVATE BAG X52  
MALMESBURY**

**14 July 2020**

**MUNISIPALITEIT SWARTLAND**

**KENNISGEWING 04/2020/2021**

**BELANGRIKE KENNISGEWING AAN VERBRUIKERS VAN WATER EN MUNISIPALE  
ELEKTRISITEIT**

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Kennis geskied hiermee dat die Munisipaliteit nie gedurende Julie 2020 – en tot verdere kennisgewing – die fisiese lees van meters sal kan behartig nie. Bykans die helfte van die werksmag verantwoordelik vir die funksie het positief getoets vir COVID-19 met die gevolg dat mede-amptenare ook in isolasie moet gaan.

Die impak hiervan is dat, behalwe dat meters nie gelees kan word nie, die Departement van Finansies nie oor die kapasiteit beskik om e-pos of telefoniese lesings van verbruikers te kan ontvang nie. Alhoewel die grootste deel van munisipale rekeninge betaalbaar teen 31 Julie 2020 gebaseer is op werklike lesings, sal die stelsel voortaan gemiddelde lesings genereer wat gebaseer is op die voorafgaande ooreenstemmende periode.

Ons wil hiermee elke inwoner bedank vir sy/haar geduld en samewerking en glo dat die situasie spoedig sal terugkeer na die standaard van diens waarmee inwoners van die Swartland munisipale gebied bekend is. Ons vra hiermee om verskoning vir enige ongerief veroorsaak in hierdie verband.

Ons beroep op elke inwoner is om alles moontlik te doen om veilig en gesond te bly.

**J J SCHOLTZ  
MUNISIPALE BESTUURDER**

**MUNISIPALE KANTORE  
PRIVAATSAK X52  
MALMESBURY**

**14 Julie 2020**