



Munisipaliteit  
Municipality  
Umasipala

20 November 2015  
Department of Water and Sanitation  
Private Bag X16  
SANLAMHOF  
7532

Attention Ms Thembi Masilela

Dear Ms

## 2014/2015 WATER SERVICES AUDIT REPORT FOR SWARTLAND MUNICIPALITY: FINAL DOCUMENT

Attached hereto please find one (1) hard copy as well as one (1) electronic copy of the final Water Services Audit Report for the 2014/2015 financial year.

The following information is included in Swartland Municipality's 2014/2015 Water Services Audit Report:

- The Municipality's performance with regard to their KPI's for water and sewerage services for the 2014/2015 financial year, as also included in the Service Delivery Budget Implementation Plan of the Municipality.
- The Municipality's performance with regard to DWS's Blue and Green Drop assessments.
- DWS's scorecard for assessing the potential for WC/WDM efforts in the Municipality.
- Information to be included in a Water Services Audit as stipulated under Section 9 of the Water Services Act, "Guidelines for Compulsory National Standards" and also required by DWS's 2014 WSDP and Water Services Audit Report guidelines.
- Information on the implementation of the various WSDP activities, as included under the WSDP Business Elements in DWS's WSDP guidelines.
- Water Balance Models for each of the towns (Percentage of non-revenue water and ILI).

The draft Water Services Audit Report was discussed with the Municipality and the DWS on the 18th of November 2015.

We hope you find the final 2014/2015 Water Services Audit Report in order.

Yours faithfully  
Swartland Municipality

cc: WorleyParsons RSA, Attention Mr JT Human

**VERBIND TOT UITNEMENDE DIENSLEWERING**

**UKUZIMISELA UKWENZA UMSEBENZI OGQWESILEYO**

**DEDICATED TO SERVICE EXCELLENCE**

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