

IMPLEMENTATION OF LEVEL 5 WATER RESTRICTIONS



The Swartland Municipality has approved level 5 water restrictions, effective from 1 November 2017 until further notice.

RESTRICTIONS APPLICABLE TO ALL CUSTOMERS

- All water users are required to use **no more than 60 litres** of municipal drinking water per person per day in total irrespective of whether you are at home, work or elsewhere.
- Watering/irrigation with municipal drinking water is prohibited. This includes watering/irrigation of flower beds, lawns, vegetables, agricultural crops, other plants, sports fields, golf courses, schools, learning institution facilities, nurseries, parks and other open spaces. Nurseries and customers involved in agricultural activities or with historical gardens may apply for exemption.
- All properties where alternative, non-potable water resources are used (e.g. rain water harvesting, grey water re-use, treated effluent water, spring water, wellpoints and boreholes), must display signage to this effect clearly visible from a public thoroughfare. Users of these sources may irrigate only before 08:00 and after 18:00 for a maximum of one hour, but are strongly encouraged not to water/irrigate within seven days after rainfall that provided adequate saturation.
- Where signage is displayed that boreholes are used for watering/irrigation purposes, owners are required to register such boreholes and its yield (if known) with the Municipality.
- Washing or hosing down of hard surfaces, walls, roofs or paved areas with municipal drinking water is prohibited. Users, such as abattoirs, food processing industries, care facilities, animal shelters and other industries or facilities with special needs may apply for exemption.
- Topping up (manually or automatically) or filling of swimming pools with municipal drinking water is prohibited, even if fitted with pool cover. This includes the filling of new pools or the refilling of an existing pool after a repair. This applies to all pools including public pools and pools at clubs, businesses and institutions.
- The use of water from municipal potable water mains for cooling off of any roof area is prohibited.
- The use of municipal drinking water for ornamental water fountains or water features is prohibited.
- Consumers are encouraged to flush toilets (manually using a bucket) with greywater, rainwater or other non-drinking water.

RESTRICTIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

- Single residential properties (domestic households) consuming more than 20 000 litres per month will be fined. – See NOTES below for applicable fine.
- Cluster developments (e.g. flats and housing complexes) consuming more than an average of 20 000 litres per residential unit per month will be fined.
- Washing of vehicles, trailers, caravans or boats using municipal drinking water is prohibited. These must be washed with non-drinking water or waterless products or dry steam cleaning processes.
- The use of portable or any temporary play pools, including slip and slide inflatables are prohibited.
- Customers are strongly advised to install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components.

RESTRICTIONS APPLICABLE TO NON-RESIDENTIAL CUSTOMERS

- The use of municipal drinking water for agricultural purposes, e.g. to irrigate crops or to feed livestock, is prohibited. All agricultural users of municipal drinking water for household purposes must ensure that their monthly consumption is reduced by 40% compared to consumption for the previous year.
- Washing of vehicles (including taxis), trailers, caravans or boats with municipal drinking water is prohibited. Vehicles, trailers, caravans and boats should be washed with non-drinking water or waterless products or dry steam cleaning processes. This applies to both formal and informal car washes.
- The use of fitted pool covers for public swimming pools is strongly encouraged where practically possible.
- Automatic top-up systems for swimming pools are prohibited.
- The operation of spray parks is prohibited.
- Customers/facilities must install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components in public places.
- Golf courses, sports facilities, parks, schools and learning institutions are not allowed to establish any new landscaping or sports fields, except if irrigated only with non-drinking water.
- For users supplied with water in terms of special contract (e.g. notarial deeds or water services providers) the contract conditions shall apply.

NOTES:

- (1) Failure to comply with any of the restrictions will constitute an offence in terms of the Municipality's By-law relating to Water Supply, Sanitation Services and Industrial Effluent, 2014. The accused will be liable to an admission of guilt fine of R2 000,00 and/or, in accordance with section 69(3), the installation of an *Aqualoc* water meter or any other restrictive device (that regulates daily water consumption) at premises where non-compliance occurs. The costs thereof will be billed to the relevant account holder. Customers with good reason for higher consumption need to provide the Municipality with adequate motivation to justify their higher consumption.
- (2) All exemptions granted under level 4 restrictions are withdrawn with immediate effect and re-application will not be considered unless otherwise stated above.
- (3) Water pressure and flow rate may be reduced to below applicable regulations or standard requirements to limit water leaks, and may cause intermittent water supply.

INCREASED TARIFFS

With effect from the services account to be rendered to consumers during November 2017 for payment by 30 November 2017, the following tariffs* shall apply:

In respect of domestic consumers:

| | Tariff per unit (kilolitre) |
|----------------|--|
| 0 to 4 kl | R6,30 plus VAT |
| 5 to 10 kl | R17,61 plus VAT |
| 11 to 15 kl | R19.37 plus VAT |
| 16 to 20 kl | R55.00 plus VAT |
| 21 to 25 kl | R72.00 plus VAT |
| 26 to 50 kl | R99.99 plus VAT |
| 51 kl and more | R265.12 plus VAT |

In respect of businesses:

R25,00 plus VAT to be levied from the 1st kiloliter of water consumed

In respect of schools, government institutions and sport clubs:

R30,00 plus VAT to be levied from the 1st kiloliter of water consumed

APPLICATION FOR EXEMPTION

Customers with special requirements may apply for exemption from the water restrictions with the Director: Corporate Services. Visit our website (www.swartland.org.za) to access the application form.

J J SCHOLTZ
MUNICIPAL MANAGER

October 2017

For the Afrikaans and Xhosa versions of the restrictions, visit our website www.swartland.org.za.
Report wastage at 022 487 9400 or 022 487 9411 or e-mail us at swartlandmun@swartland.org.za.
To register boreholes, contact 022 487 9400 (Esmari Steenkamp).

Please immediately:

- ✓ **Cut your water use to less than 60 litres per person per day**
- ✓ **Use municipal drinking water only for essential washing, cooking and drinking purposes, and only use indoors**
- ✓ **Check and fix all leaks on your property**
- ✓ **Reduce household consumption to below 20 kilolitres per month**